

## WASHER ERROR CODES

Fault# (F #)	Description	Customer Action
1	The door failed to close and lock or the door failed to remain locked after three tries of latching the door and starting during the cycle.	Turn off the power to the washer. Check wire connections to door /lock switches. Check wire connections from switches to controller. If necessary door lock mechanism should be adjusted by a qualified person. Turn on the power to the washer. (See Note)
2	The washer tub does not fill with water within 7 minutes. The wash cycle will continue. The F 2 will flash three times, then wait for 30 seconds. The error will clear at the end of the cycle.	Turn of the power to the washer. Check the operation of the water valves. Check the incoming water pressure. Check for blocked or restricted water flow. Check to ensure the drain valve is functioning properly. Turn on the power to the washer. (See Note)
3	Memory error in controller.	Turn off the power to the washer. Wait one minute. Turn power back on to the washer. If the problem returns, clear the fault with the Palm. If the problem returns again, replace the washer controller.
4	Washer controller communication error	Turn off the power to the washer. Wait one minute. Turn power back on to the washer. If the problem returns, replace the washer controller.
5	Pressure Switch error ( only OPL )- when the high level sensor indicates full but the lower one indicates empty. The wash cycle will continue. The F 5 will flash three times, then wait for 30 seconds. The error will clear at the end of the cycle.	Turn off the power to the washer. Replace the pressure switch. Turn on power to the washer. (See Note)
6	Wrong washer size for drive type.	Turn off the power to the washer. Check to ensure all the harnesses are properly connected to the controller. Check to ensure the drive horsepower is proper for this size of washer. Turn on power to the washer. (See Note) If problem reappears, contact your Dexter representative.
7	Wrong size drive installed	Turn off the power to the washer. Check to ensure all the harnesses are properly connected to the controller. Check to ensure the drive horsepower is proper for this size of washer. Contact your Dexter representative.
8	The washer tub does not empty within 7 minutes. The wash cycle will continue. The F 8 will flash three times, then wait for 30 seconds. The error will clear at the end of the cycle.	Turn off the power to the washer. Check to ensure the drain valve is operating properly. Check to ensure the pressure switch tube is clear of blockage. Check to ensure the pressure switch is operating proper. Correct any located problems. Turn on power to the washer. (See Note)
9	The washer tub does not reach the spin target frequency within 200 seconds. The wash cycle will continue. The F 9 will flash three times, then wait for 30 seconds. The error will clear at the end of the cycle.	Turn off the power to the washer. Inspect the washer to ensure the tub spins freely. If restricted, then clear the blockage. Test washer. If tub spins freely, the drive needs to be replaced.
10	After a spin the washer tub does not stop within 150 seconds.	Turn off the power to the washer. Inspect the braking resistors and the connecting wiring to the drive braking resistors mounted in the top of the washer. If the resistors and wiring is correct, then replace the drive.

11	The drive size setting has changed.	Turn off the power to the washer. Check to ensure all the harnesses are properly connected to the controller. Check to ensure the drive horsepower is proper for this size of washer. Turn on power to the washer. (See Note) If problem reappears, contact your Dexter representative.
12	Washer controller internal error	Turn off the power to the washer. Wait one minute. Turn on the power to the washer. (See Note) If problem reappears, contact your Dexter representative.
13	The control can not communicate with the drive	Turn the power off to the washer. Check the data cable between the controller and the drive. If no problem is observed, turn on power to the washer and test. (See Note) If problem reappears, contact your Dexter representative.
14	Over-current on the drive or motor.	Turn the power off to the washer. Check the washer motor to ensure it turns freely. Check the wiring connections to the drive and motor. If no problem is observed, turn on power to the washer and test. (See Note) If problem reappears, contact your Dexter representative.
15	Over-voltage on the drive or motor.	Turn the power off to the washer. Check the washer motor to ensure it turns freely. Check the wiring connections to the drive, braking resistors and motor. Measure incoming line voltage. If no problem is observed, turn on power to the washer and test. (See Note) If problem reappears, contact your Dexter representative.
16	Overheating of the drive	Turn the power off to the washer. Allow the drive to cool. Check the cooling fins of the drive to ensure proper airflow. Check the wiring to the drive including the fan wiring. If no problem is observed, turn on power to the washer and test. (See Note) If problem reappears, contact your Dexter representative.
17	Overload of the drive or motor	Turn the power off to the washer. Check the washer motor to ensure it turns freely. Check the wiring connections to the drive and motor. If no problem is observed, turn on power to the washer and test. (See Note) If problem reappears, contact your Dexter representative.
18	Ground Fault to the drive	Turn the power off to the washer. Check the wiring connections to the drive and motor. Check the ground wiring of the drive, motor and incoming connection to ensure a proper ground is present. If no problem is found, contact your Dexter representative.
19	Low Voltage to the drive	Turn the power off to the washer. Check the wiring connections to the drive and motor. If no problem is observed, turn on power to the washer and test. (See Note) Measure the incoming line voltage. If problem reappears, contact your Dexter representative.
20	Internal drive error	Turn the power off to the washer. Wait one minute. Turn the power on to the washer. (See Note) If problem reappears, contact your Dexter representative.
21	Data error on communications between the controller and drive	Turn the power off to the washer. Check the data cable between the controller and the drive. If no problem is observed, turn on power to the washer and test. (See Note) If problem reappears, contact your Dexter representative.

Note: Whenever power is turned off to the washer, it **must** remain off for one minute. The washer will not operate properly if this is not done.